

CLGW - People Supported - Survey

Community Living Guelph Wellington (CLGW) is currently planning for the future by updating its Strategic Plan. CLGW wants to hear from you! Please give your answers to these important questions. **Thank you for participating.**

Online Survey: <https://www.surveymonkey.com/r/V72G5RL>

- 1. What is CLGW really good at? What do you like that they do for you?**
- 2. What is CLGW not so good at? What could they do better?**
- 3. What would you like CLGW to help you with over the next few years?**
- 4. Are there some new things or opportunities that CLGW should think about?**
- 5. Are there any other things that CLGW should do or think about to plan for the future?**

Please return paper surveys to Reception – Admin Building at 8 Royal Rd. Guelph, ON, N1H 1G3.
Responses will be given to Strategic Planning team to be combined with online answers.

Script to support asking People Supported about survey

“Hello! Do you have a few minutes to speak with me about your needs and wishes?

I’m helping CLGW plan ahead for the future. I have a few questions that I’d love to get your thoughts about. The questions are about what CLGW currently does and what it could do in the future.

Your experience and knowledge would be so helpful for us to learn from! I can ask you the questions and you answer aloud, or you can fill out the survey yourself on paper or at home on a computer (see the code on the next page) if you have one.

The survey is totally voluntary, and everything you say will be kept confidential. It’ll take about 5 minutes.

Would you like to share your feedback, ideas and experiences?”

IMPORTANT NOTES:

Your role:

- **Have a friendly chat with people**
- **Support people in answering the questions (by asking them and taking notes on the paper survey, or helping them understand the questions on paper)**

Reminder:

- **CLGW wants feedback from people supported and also those who are in the community but not currently receiving programs or services**
- **It is NOT MANDATORY, and all information is CONFIDENTIAL**
- **It will not in any way affect the services you do or could receive**
- **Looking for honest feedback to help improve services in the future**

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