

COMMUNITY LIVING   
Guelph Wellington

# 2017-18 Annual Report

Enrich. Inspire. Engage.

## Our Mission

Community Living Guelph Wellington is dedicated to facilitating opportunities for people with developmental disabilities to realize their potential and dreams in their communities.

## Our Core Principles

- valuing the potential in each person
- listening to each person's dreams and choices
- collaborating with community partners
- being accountable, ethical and transparent in all that we do
- learning and innovating

Times are changing.

## And so are we.

Community Living Guelph Wellington supports over 500 adults with a developmental disability who live in Guelph and Wellington County.

We believe in community first. We help people connect to their community for Work and Volunteering, Places to Live, and Recreation.

Guelph and Wellington County are stronger, richer and more productive when ALL citizens participate fully. All people have gifts, talents and skills to contribute.

We help to build relationships.  
**Together, we are better.**



## What's in **Enrich. Inspire. Engage.?**

**Enrich.** All of our supports and activities are committed to enriching the quality of life and realization of potential for the people we support. It's through this focus of enriching that the people we support may overcome their barriers, realize their potential, pursue their aspirations, and take up their rightful place in their community. Enriching life experiences and outcomes is the Vision of Community Living Guelph Wellington.

**Inspire.** A key focus of the organization is to create and nurture a community and living environment where people with developmental disabilities and their families feel inspired and motivated to identify, pursue and realize their potential and dreams. As full citizens of their community, the people we serve have hopes and can contribute. Inspiring them to reach beyond the stereotypes and to realize their potential is the Vision of Community Living Guelph Wellington.

**Engage.** Active engagement supports people with developmental disabilities to realize their potential and to pursue their dreams, as well as educating the community to be accepting of and to nurture all its members as contributing citizens. Continuously engaging with the people we support and the community is the Vision of Community Living Guelph Wellington.

## Executive Director & Board Chair

From Laura Hanley, Executive Director, and Gerry Walsh, President - Board of Directors

Making a difference in the lives of people with developmental disabilities is what drives and inspires Community Living Guelph Wellington's volunteers, Board members, staff and leaders.

Success for a service organization is interesting to measure. Some look at organizational growth as their north star, while others might point to awards as a measure of success. For CLGW, success lies in our unified commitment to providing services, experiences and outcomes that enrich the lives of the people who access our services. This commitment has led us to exploring new community partnerships with other organizations and employers, which we hope will nurture new opportunities for the people we serve. It has led us to investigating our own service delivery, and how we can approach all of services with a person-centred approach.

This past year saw the ending of the sheltered workshops. For many families, the planning through 2016 and the closure in August of 2017 was a difficult transition. While this process has been complex, we continue to work alongside those who accessed the sheltered workshops, to find community and volunteer opportunities, Day Services, and **EmployMENT Options** that fit their wants and dreams.

To help with the transition, we were awarded a two-year grant from the Ministry of Community and Social Services to shift our service model from group to individualized plans. These funds immediately added **EmployMENT Options** for our rural population, and opened the door to a deeper partnership with Second Chance Employment. This grant will also help CLGW roll-out training, which will focus on individualized planning and person-centred approaches to the work that we do.

We are also very excited for our new partnership with Habitat for Humanity. What started out as a commitment by CLGW to expand our capacity for modified living opportunities, through the purchase and rental of three units at Cityview, has turned into a successful two-year grant that will develop a more formal partnership between the two organizations.

When we investigated our organizational structure, it became apparent that we could be doing things better. This past January, we adjusted our leadership structure to offer dedicated staff to specific services. While we are still getting used to this change, we have heard that leaders are able to commit more focus, research, and expertise to the services they manage. This will help us identify ways we can improve and innovate on these services in the future.

We have continued to grow our Passport services, both in the number of people we served and the ways we deliver Passport. We have also seen more people coming to us for informal and formal supports as they age out of the Child Welfare system.

We are seeing positive changes in developmental services. We are hearing that the people we support feel more valued by their neighbours, friends and employers.

Through continued collaboration, and our commitment to innovation, we are hopeful that we will continue to find better ways of facilitating opportunities for people with developmental disabilities to realize their potential and dreams in their communities.

# 63

years offering service and supports



..... Harriston Chapter of  
People4People

## People4People

It is the goal of the self-advocacy group, People4People (P4P), to learn the skills that will enable us to know our Rights, understand our Responsibilities, and live with Dignity and Respect.

### As a member of P4P, you can:

- Share problems and ideas
- Fight for your rights
- Tell the government and Community Living about changes you'd like to see in the community
- Make new friends

If you are interested in becoming involved in People4People, please email your local chapter:

**Fergus**  
p4pfergus@clgw.ca

**Guelph**  
p4pguelph@clgw.ca

**Harriston**  
p4pharriston@clgw.ca

**Mount Forest**  
p4pmountforest@clgw.ca

## People4People

We reflected on our mission statement before preparing this report. Over the past year, the transitions and changes have provided us with opportunities to try new things and be more connected in our communities. However, we realized our voices were not always heard. We decided to create a survey to ensure our thoughts and opinions are received for future planning. We will have the results in June, so stay tuned!

We also requested that we participate on Community Living Guelph Wellington committees, to give input regarding how things would affect the service we receive. We now have a representative on the Medication Administration Committee, as well as several representatives on the newly developed Training Committee for person-centred approach. We continue to have a representative on the Quality Monitoring Committee, which is our link to the Board of Directors. We have been researching what would be involved in becoming an active member on our CLGW Board of Directors, to ensure we are involved at all levels.

This year was busy in each of our area chapters. In the rural areas, transportation has been a challenge and those groups have brainstormed possible solutions to ensure they get around in their community. Another chapter advocated about an accessibility concern in order to have access to a local restaurant. It's about advocating and teaching the public about what we need to live, work and play in our towns.

We also had a guest speaker share about Passport funding. We learned how to apply for this funding and how it could enhance our lives. We also learned about the Accessible Ontarians Disabilities Act.

We continue to advocate for equal citizenship, acceptance and belonging in our communities.

- People4People

# Enrich • Inspire • Engage

## Day and Community Services

Change and choice were at the heart of Day Services this past year. With Community Living Guelph Wellington's day sites shifting away from Production Works and the sheltered workshop, the transition offered the opportunity for CLGW to dive into a person-centred approach to service.

In Fergus, Production Works made the transition quickly due to a flood in 2015. Instead of the sheltered workshop model, the Fergus Base is now home to individualized services. The change puts choice at the centre of everything we do.

In the past, the people we serve would come to Production Works and choose from a menu of activities determined by the program. Now, people we support have services that are determined by their interests, strengths, and dreams. Choice and community opportunities have created new friendship groups, and a sense of empowerment for the people we support.

In Guelph, ARC Industries has been a respected and valued part of the community for over 50 years. The sheltered workshop is well known for its woodworking products and assembly services for several decades. This past August, after two years of planning and ensuring community opportunities and individualized day services were available, the sheltered workshop ended.

# 172

people attending Day Services

# 140

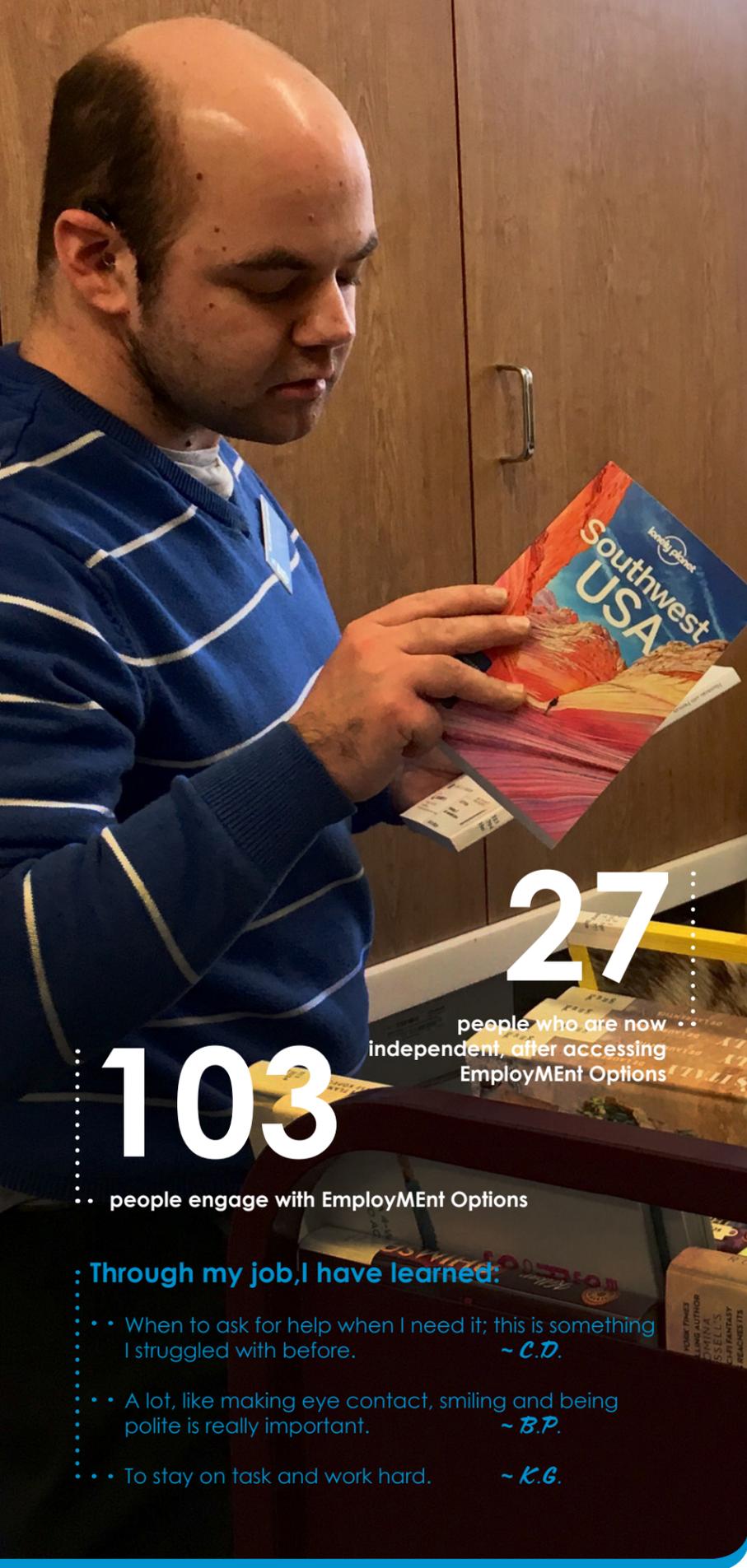
people participating in  
Community Supports

### Each of the day sites saw significant shifts in the services they offer.

**EmployMENT Options** is a larger focus for those seeking job opportunities. Employment through newly-created jobs at CLGW, as well as through connections made in the community, are available for job seekers. With focuses on employment readiness, job coaching, and job retention, our **EmployMENT Options** team works alongside each person, learning about their interests, strengths and gifts. With the person's dreams in mind, our team will work to find meaningful employment for each job seeker. [See \*\*EmployMENT Options\*\* on page 6.](#)

Volunteer opportunities are also on the rise. It was a goal of CLGW to find volunteer opportunities within our own services, as well as in the community. With a variety of volunteer options, it was critical that the people we support had choice based on their interests. We have seen an increase in volunteerism, and we are proud of the 10 volunteer opportunities in Fergus and the 100 volunteer opportunities across CLGW doing meaningful work. These opportunities provide real opportunities for the people we support to contribute to their community in a way that is meaningful for them. [See \*\*When volunteerism becomes so much more\*\* on page 7 and \*\*Campus Friends\*\* on pages 8-9.](#)

We have also seen growth in our community and inclusion opportunities. Experiences such as aqua fit, women's and senior's groups, as well as opportunities like Best Buddies and Campus Friends are all being sought out and joined by the people we support. These experiences offer new friendships and are creating a stronger sense of belonging to the communities across Wellington County. [See \*\*Having Meaningful Conversations and Suzy's Story\*\* on pages 10-11.](#)



## EmployMENT Options

Each day, the people served by Community Living Guelph Wellington are nurturing their communities, breaking down barriers, and taking up their rightful place at the employment table. Employment for people with disabilities requires a shift in thinking, and we've seen so many people and businesses make this shift.

### What do you like about your job?

- That it gets me out of the house and keeps me busy. My job allows me to have extra spending money. *~ C.D.*
- Working in the kitchen and talking to people I know. *~ L.N.*
- It is fun. *~ B.P.*

This past year, the number of people accessing **EmployMENT Options**, and the number of businesses employing folks through EO, rose substantially. Bravo to the men and women in EO for believing in your abilities, stepping forward and taking up your place in community. Thank you for rising to the challenge of change and fostering a community of people who believe everyone can contribute in ways meaningful to them.

# 62

employers who have staff through **EmployMENT Options**

# 7,909

hours worked by people accessing **EmployMENT Options**

In 2017-18, Community Living Guelph Wellington received an Employment and Modernization Fund (EMF) Grant from the Ministry of Community and Social Services. Known as **Transitions – Community Connections**, this grant has provided the opportunity to enhance and expand our existing supported employment service.

In our first year of the two-year grant, we officially launched the new and improved **EmployMENT Options** service! For people who want competitive employment, we have developed a continuum of employment services to help them become job ready, as well as to support them to be successful once they have a job.

**EmployMENT Options** includes a variety of pre-employment phases for people to work through, such as skills assessing and interest matching, job readiness training, collaborative job seeking with Second Chance Employment, as well as job coaching until the person is independent in their work.

The grant has also allowed us to dedicate more resources to the people served in our rural communities and deepen our partnerships with employment services organizations.

The EMF Grant is also deepening our commitment to volunteerism. In one year, we have seen an increase in our volunteer commitment, from 141 hours per week to nearly 300 hours! We anticipate more growth in both of these areas of service in the next year.

# 14,268

hours volunteered by people supported by **CLGW**

## When volunteerism becomes so much more.

Louise B. has been a part of Community Living Guelph Wellington for a very long time and is well known in her community.

Two years ago, Louise started volunteering with Meals on Wheels, through Victoria Order of Nurses. She spent these past two years getting to know the VON staff and contributing to her community in Mount Forest in a way that was meaningful for her.

# 70

people supported, who are volunteering

As time passed, Louise became more independent in delivering the meals, and often times did not need staff support.

About a year ago, Louise decided she was interested in being a part of the VON Day Program. Already having a positive relationship and good rapport with the staff at VON, thanks to volunteering with Meals on Wheels, the application process went smoothly.

Louise now attends the VON Seniors' Day Program three days a week and really enjoys her time there. The meals and participating in the Smart exercise class are highlights. Louise also makes all kinds of wonderful crafts that she is happy to show to everyone at the Mount Forest Base.

# 103

people engage with **EmployMENT Options**

# 27

people who are now independent, after accessing **EmployMENT Options**

### Through my job, I have learned:

- When to ask for help when I need it; this is something I struggled with before. *~ C.D.*
- A lot, like making eye contact, smiling and being polite is really important. *~ B.P.*
- To stay on task and work hard. *~ K.G.*

## University of Guelph Campus Friends

With thanks, the following was published in the Guelph Mercury Tribune by Jessica Lovell

For many people with intellectual disabilities, the experience of university life may seem like something that is out of reach. But thanks to a unique program offered through Community Living Guelph Wellington and the University of Guelph, that is no longer the case.

It's called Campus Friends, and it provides an opportunity for individuals with developmental disabilities to do things like attend classes and university athletics events, volunteer on campus and hang out at the university with friends — just as regular students do.

"It gives them an opportunity to apply to university," said program co-ordinator Tiffany Borges, highlighting a key element of the program — an opportunity its participants would not otherwise have.

Campus Friends, which was started as a pilot program three years ago, is not strictly speaking an academic program, but is more of an experiential program.

It partners participants with university student volunteers, who offer friendship and act as mentors as the individuals take part in campus activities. Those activities range from athletics to volunteer work, auditing classes, or even just going for coffee.

"We discuss what your interests, wants and needs are and we create a schedule based on those needs," Borges said.

Community Living participants spend the better part of the day, once a week, on campus, and U of G students typically commit one-and-a-half hours a week to the volunteer role, taking turns guiding



participants through their customized schedules.

"Every hour-and-a-half, they get a new volunteer from the U of G," Borges explained.

The pilot program has been a success, with its first participants donning gowns to graduate the program this month.

"I've got mixed emotions," said Jerrett Bennink, one of those first graduates, sharing how he feels to be leaving the Campus Friends behind.

Bennink has fond memories of attending lectures and getting to sit in the middle of Rozanski Hall's auditorium. It's an experience most students take for granted, but to Bennink, the lecture hall itself was impressive.

He attended biology classes, and at least one economics class and describes the experience as "fantastic."

There was also computer time in the library, and — a favourite — coffee dates.

"He really likes the social aspects of the program," Borges said.

"He's a celebrity — knows everyone him on campus," said Zach Dewachter, one of the program's student volunteers.

Dewachter, a fourth-year geoscience student, has been involved in the program for the past year and a half, having been encouraged to volunteer by some friends who were already taking part.

"I had some friends that were involved, and



they said how good these guys were to work with," Dewachter said.

He had been looking for volunteer opportunities, and the Campus Friends program intrigued him.

"I wanted something that didn't feel like school, and this seemed like the best option," Dewachter said, noting he has made some lifelong friends through the experience.

"You leave the volunteering just knowing that you didn't do school; you just spent an hour-and-a-half hanging out with friends. They put a smile on your face the entire time," he said.

"I'll miss you," Bennink said to Dewachter.

Bennink knows he's welcome to come back to visit the campus, but he also has a busy life off campus that he's looking forward to.

His two part-time jobs — working at Shoppers Drug Mart on Eramosa, and volunteering at the Salvation Army thrift shop — will keep him busy. He's also looking forward to earning a computer certificate at Action Read.

His friend, Taylor Redmond, who also just graduated from Campus Friends, hopes to continue to spend time on campus.

Redmond was already familiar with U of G, having worked at the fitness centre and the intramural office, and through the weekly sports radio show he hosts on the campus radio station, so the Campus Friends program felt like a good fit.



It was a chance to do some continuing education after high school and continue to hang out with his peers.

But the best part of the program for the Special Olympics athlete?

"I did like going to the gym to play sports," Redmond said. "Basketball was the top, I think."

He also enjoyed volunteering at the Gryphon Field House and at the campus bookstore, and attending classes, as well as concerts at the University Centre.

He enjoyed helping his peers get comfortable with the program and connecting with the volunteers and wants to continue his work on campus, including continuing in the new volunteer roles he has taken on through Campus Friends.

Redmond recommends the program to others.

"The university is a great university, and you get to explore the campus," he said. "My home is the university, for sure — my second home."

There is a cost of \$1,500 per year to take part in the three-year program. Applications are due June 1, and an interview process follows, taking place in the last week of June.

To learn more about Campus Friends, contact Borges at [CommunityLiving@clgw.ca](mailto:CommunityLiving@clgw.ca).

## Having meaningful conversations is so important

Being a member of your community means so much more than an address or where you grocery shop.

**Being a member of your community means a friendly hello when you're walking down the street, people remembering your name, or being missed when you don't show up for coffee at your regular time.**

Over a year ago, Keith had been spending most of his days at a Community Living Guelph Wellington Day Service. At that time, Day Services offered a few prescribed activities, and those attending could choose from a pre-built schedule.

Each day, Keith would take part in the prescribed activity and all of his support staff thought he was happy with his schedule. He had Mondays 'off' and you could often see Keith walking around town, running his errands or spending his time on things that were important to him.

In May of 2017, a conversation started with Keith about Day Service.

**"Keith, you know that you don't have to come here every day?"**

A simple question opened up a world of possibility. Choice and what Keith really wanted to do with his days became the focus.

There was a shift. Keith now spends his days taking it easy in the mornings, then heading out for a walk around town, and often having lunch at his favourite restaurant. He enjoys spending time listening to his favourite music, while working away on puzzles or card games. And better yet, Keith is known around his town. When his favourite coffee shop hasn't seen him in a while, they check in to make sure he is doing all right.

While the Day Service continues to invite him to all of their activities, with choice and real conversation about what Keith wants, he is making informed decisions each day on how he wants to spend his time.

Being person-centred, and providing choice in all aspects of someone's life, can make a world of difference. One meaningful conversation later, and Keith is in his community, doing things he enjoys, and the focus is on him.

The shift to a person-centred approach no longer focuses on what staff might think is 'good' for someone, but what the person we support thinks is best for them.

493

Direct Support Professionals providing CLGW services and supports

125

people volunteering to enrich the lives of the people we support

5

sites providing Day Services



We find so much meaning in our lives when we find our people. And for Suzy, Passport funding helped her find her people.

Many adults with a developmental disability can receive funds that support leisure, learning and experiences in community, known as Passport funding. With this support, Suzy is beginning to break down barriers. She can travel to a new world where she feels included and is valued as an important part of her community.

Last year, Suzy began attending a local community ZUMBA class with her Direct Support Professional. They attend each week, at the same time and on the same night. The others who attend greet her by name and one member actually paid for her next session to ensure she continued! When she can't make it to ZUMBA, she's missed by the others in the group.

**This is inclusion.**

As time goes on, Suzy's DSP will slowly and safely step back from direct support at ZUMBA. This might look like attending half of the class, or sitting in the coat room. With time, this group of people will grow Suzy's friendship circle and will be able to support her in the ways her DSP might have been.

Suzy's story is a classic success story for Passport funding and the philosophy behind it. At the crux is the truth about the most important part of all of our lives: **the relationships we build with each other.**

# Residential Services: Support that fits your life

31

residential homes across  
Guelph and Wellington County

The following story was submitted by Amanda, a person served by Community Living Guelph Wellington. This past year, Amanda has been through some tremendous changes, supported by Steps to Independence. A tool available to all people supported by CLGW, Steps to Independence is a person-centred approach to setting a realistic vision for your future. Each step moves towards that vision, and while Amanda's story might say she's completed her Steps to Independence, she has set her sights on a new dream that CLGW will be working with her to achieve.

When I moved into Walnut, I was joining a 24/7 supported group home. I knew when I moved in, that I wanted to work towards having more independence.

It started with me. I worked on my cooking and cleaning skills, and once I was happy with where I was at, I started working on finances. Being really good with math, working with my own budget and finances was something I could advocate for. I wanted to handle my own money. With the help of staff and learning to do things on my own, I now handle my own money completely independently.

With these new skills, I was able to move to a home that had modified support. The first few visits set up opportunities to get to know the people I would be living with. I also got to pick out all of my decorations when I moved in.

But I didn't stop there. Once moved in, with the help of staff, I started learning the bus routes and gaining confidence in taking the bus places. Now, I know how to get to the activities I take part in, and how to get to my mom's house on my own.

I also worked a lot on my self-esteem and being able to calm myself down when I was upset. Strategies I use include listening to chamber music or nature sounds, and mediating with gem stones to help me focus. Now that I have more self-esteem, I can work on my relationship skills. I am

going on dates with a guy I really like, and I feel good about myself. I like having more confidence and being able to work on myself. I'm also working hard on healthy eating. I find that helps my self-esteem a lot too.

Gaining confidence also helped me to be a part of more things, like People4People, where I learn and help advocate more.

The Steps to Independence also helped me. I started working on the steps with Lynn and Pam (my previous Direct Support Professionals), and I just finished them with some of my new DSPs.

Now, I am working towards becoming a part of Supported Independent Living (SIL). I am independently finding apartments, working on budgets, and my staff is helping me with housing applications and viewings.

I have lots of goals I am working towards, but gaining independence with SIL is definitely at the top of my list!

26

people living in less-supported,  
modified living opportunities

99

people living in Supported  
Independent Living (SIL)

127

people living in 24/7  
supported group homes



Photo courtesy of Bill Ireland

Purrfect  
Support

## Residential Services:

When a creative and informal support makes a difference

Lori has always had a love for cats. When she lived independently through SIL, she had a cat of her own, named Bonnie. However, Lori has come to need more support. Having moved into a supported group home, Lori can't have a cat live with her.

In trying to fulfill her love of cats, staff and Lori looked for creative solutions. For a year, Lori volunteered at the Kitty Café in Guelph. However, she decided it was too much work.

This past January, more changes happened for Lori in her living arrangement. She had a roommate move in, and this was a big change. While she tried to adapt, she still had many challenging days. With the support of a Behavioural Therapist, staff and Lori were creative again!

Lori was going to get a companion cat! This companion is life-like: meowing, purring, blinking and moving its paws and head. And better yet, this new companion cat doesn't need a litter box! Lori picked out her companion cat's colour, and a week later, her new Bonnie arrived.

Bonnie is tucked in each night by Lori, and enjoys rides on her walker. Beaming with pride, Lori is glad to share her companion cat with anyone. Her new companion has given Lori a renewed sense of pride, and has brought calm to her days.

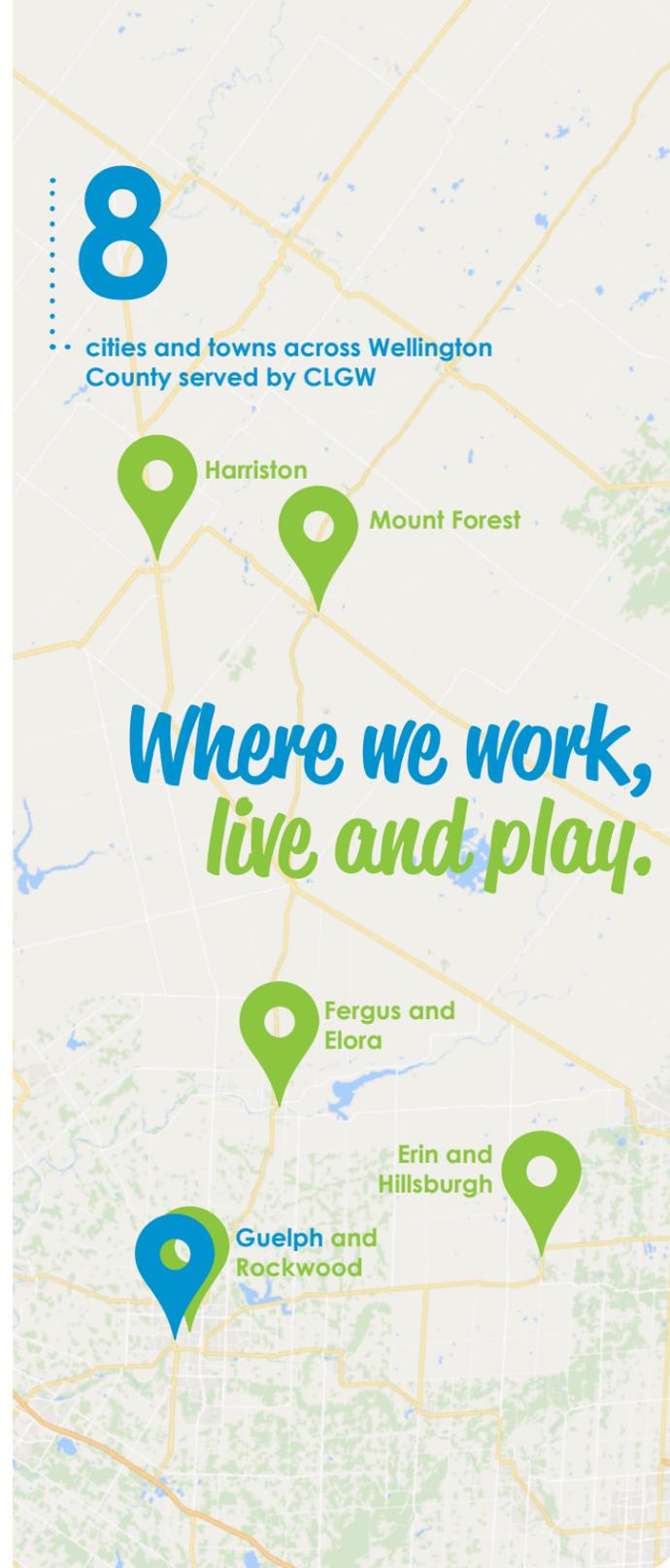
## New challenges for the MAUDE Squad

This year was quite challenging for Mothers Aunts Uncles Dads and Everyone Else (MAUDE) Squad. With Community Living Guelph Wellington and the Developmental Services sector undergoing many changes, the MAUDE Squad navigated and supported a shifting climate. Supported Independent Living, groups homes like Holody Home, as well as CLGW's new focus on Community Opportunities and Day Services were supported in a variety of ways.

This year, we supported our adults through the Crock Pot Program. We also supported through Art Shine and gym activities. A new couch was purchased for one group home, and yard supplies were purchased for another. Sets of equipment for pickle ball and Frisbee golf were also purchased. The MAUDE Squad also purchased kitchen supplies.

One of the MAUDE Squad, Bonnie Patteson, organized and assembled baskets for Community Living Guelph Wellington's 2018 Spring Fashion Gala Raffle. We're very thankful for her dedication as well as the dedication of our members that volunteer with community opportunities and Day Services.

We held our 12th Annual Poinsettia Fundraiser. It was quite successful, selling 662 plants and raising \$2,500. This year presented some unique challenges, as the cost of poinsettias went up and there was increased competition. All in all, we fared very well!



## Join the squad!

With approximately 10 active members, we are seeking new volunteers to join our squad! Membership expectations are fairly relaxed, with 3 to 4 meetings each year, and volunteers are asked to help with our major fundraiser of poinsettias.

If you're interested in joining the MAUDE Squad, please call **Jane Heipel**, MAUDE Chair, at 519-822-3192.

# Thank you

## With thanks to our Donors, Sponsors and Funders

Community Living Guelph Wellington strives to enrich, inspire and engage the dreams and potential of the people we support. The generous gifts of so many who believe in the work we do, make our work a reality.

**We're tremendously grateful.**

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 George Wilson  
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 Gerry Blacklock  
 Gerry Shanahan  
 Gillian Smith  
 Gloria Laythorpe  
 Greg Moulton  
 Guelph Wellington Mens Club Inc.  
 Hank Bomhof  
 Harmony Aitken  
 Heather Bailey  
 Heather Grimes  
 Hilde Vrins  
 Irene Espina  
 Iva Hodgson  
 James Baker  
 James or Anne Thomson  
 Janet Tolton  
 Janice Hacking  
 Jeannie Robinson  
 Jim & Helen Fewster  
 Jim Carter  
 Jinney Warren  
 Joan Hall  
 John & Nancy Gordon  
 John Irvine  
 John Michael Crawley  
 June & Roy Dawson  
 June Sutherland  
 Karen McMillan  
 Kathy Maksuta

**\$20 - \$99 continued**

Kerry Hillis  
 Laura Hanley  
 Leigh S. Rodgers  
 Les Hunter  
 Lillian Li  
 Linda Bland  
 Linda Coates  
 Lisa Pendlebury  
 Lorraine & Terry Gillespie  
 Lynn Black  
 Lynne Maksuta  
 Mardell Miller  
 Mark Blasco  
 Marty Flemington  
 Mary Janoszynski  
 Mary Maksuta  
 Mary Mitchell  
 Mary Robson  
 Mary Seifried  
 Marilyn Fremlin  
 Maureen Cook  
 Megan Swaving  
 Merle & Bill MacEachern  
 Mike & Andrea Manera  
 My Tribute Gift  
 Neil Fecteau  
 Neil Foley  
 Pak Yuen & Veronica Kwok  
 Paul & Gail Norcott  
 Paul Clark  
 Paul Maltby  
 Paul Pope  
 Paul Zappacosta

**\$20 - \$99 continued**

Pauline Zeijlstra  
 Peggy Moore  
 Peter & June Moore  
 Peter Anderson  
 Peter Hryb  
 Peter Landoni  
 Phyllis Harrington  
 Randy & Karen Bellamy  
 Ranjit & Elspeth Singh  
 Renee Turner  
 Richard & Elizabeth Kaufman  
 Richard Moase  
 Rick Marshall  
 Robert Dawe  
 Ron Stoney  
 Rose Clemmens  
 Ruth O'Leary  
 Samantha Tremblett  
 Sew What  
 Sharon Leskinen  
 Sheri Snelzter  
 Shirley Day  
 Shirley Jaakkola  
 Suzanne Hansen  
 Terry Moore  
 Theor Guido  
 Tony Wang  
 Trish Benoit  
 Upendra Sanghera  
 Vera and Brian Jarvis  
 Vicki Kelloway  
 W. Mizen  
 Walinga Employee Fund

For ways to give, visit us  
**online at [clgw.ca](http://clgw.ca)**

*Thank you*

# 2017-18 Financial Summary

**\$21,698,691**

Total Revenues

**\$21,580,751**

Total Expenses

- 80% Residential Services
- 5% Supported Independent Living
- 10% Community Participation
- 5% Employment Supports



| Revenue  | 2017-18             |             | 2016-17             |             |
|--|---------------------|-------------|---------------------|-------------|
| Province of Ontario - Subsidy                                      | \$18,445,605        | 85%         | \$16,813,731        | 83%         |
| Central West Specialized Developmental Services - Passport Funding | \$1,202,434         | 5.5%        | \$824,686           | 4.1%        |
| Sales and User Fees  | \$1,859,029         | 8.6%        | \$2,426,077         | 12%         |
| Government of Canada - Summer Student Grant                        | \$13,458            | 0.1%        | \$24,918            | 0.1%        |
| Donations and Fundraising  | \$178,165           | 0.8%        | \$174,111           | 0.9%        |
|  | <b>\$21,698,691</b> | <b>100%</b> | <b>\$20,263,523</b> | <b>100%</b> |
| Expenses   | 2017-18             |             | 2016-17             |             |
| Salaries and Benefits  | \$17,168,934        | 79.6%       | \$15,803,393        | 78.4%       |
| Operating Expenses   | \$4,356,012         | 20.2%       | \$4,290,107         | 21.3%       |
| Fundraising Costs and Other Expenditures                           | \$55,805            | 0.2%        | \$67,224            | 0.3%        |
|  | <b>\$21,580,751</b> | <b>100%</b> | <b>\$20,160,724</b> | <b>100%</b> |
| <b>Excess of Revenues over Expenses</b>                            | <b>\$117,940</b>    |             | <b>\$102,799</b>    |             |



## Board of Directors

Community Living Guelph Wellington is deeply grateful for the volunteers who offer their vision and strategic planning to our organization.

Each year, professionals, family members, and community-minded advocates help to ensure that CLGW is true to its mandate and is innovating in ways that will ensure sustainability into the future.

The stability of our Board was integral this past year, as we made major service transformations. **Thank you.**

### 2017-18 Directors

**Gerry Walsh**  
President

**Bernie Mitchell**  
Past President

**Liz Roth**

**David Howitt**

**Scott Galajda**

**Otto Schmalz**

**Rick McLaren**

Past Directors that served during this annual report

**Wilf Rieck**

**Heather Husnik-Osborne**

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# Enrich. Inspire. Engage.

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 Community Living Guelph Wellington  
 @CLGuelphWell  
 CLGuelphWell

**Erin: 10 Thompson Cres. Erin ON, N0B 1T0**

**Fergus: 280 St Patrick St. Fergus ON, N1M 1L7**

**Mount Forest: 135 Fergus St S. Mount Forest ON, N0G 2L2**

**Minto: 106 Thomas St. Harriston ON, N0G 1Z0**

### Charitable Registration:

10745 7061 RR0001

This annual report is produced by Community Living Guelph Wellington.

For questions or additional copies, please contact [info@clgw.ca](mailto:info@clgw.ca) or 519-824-2480.