

8 April 2020

Dear people we support and families,

This afternoon, we learned that a staff member tested positive for COVID-19.

The staff member who tested positive has not reported to work since March 31st. They are currently self-isolating for the required period of time.

We are working closely with Wellington-Dufferin-Guelph Public Health to ensure the safety and health of the people we support and our staff. For those in close contact, they have been notified by Public Health, and were informed about what measures they need to take. This will include immediate and necessary measures for the residence affected, as well as required guidelines to limit risk and spread.

As advised by WDG Public Health, those who received support from this staff member are also required to self-isolate to limit any potential spread. We will continue to closely monitor for symptoms.

These are concerning and uncertain times. We look to local, provincial and federal organizations, as well as health officials for guidance on how to best prevent COVID-19.

One of our preventative measures, as guided by the Ministry of Health, is a pre-screening checklist that staff go through before every shift. Should a staff member fail this screening, they do not report for their shift.

We have also implemented increased health checks for the people we support. On top of monitoring for symptoms, we now take temperatures twice a day. We have also increased our disinfecting and hygiene protocols with all residential locations.

We will continue our work alongside the local health authority, and take every preventative measure available to us, to protect the health and wellbeing of the people we support and our staff.

We hope for a speedy recovery and good health for our staff member. Our Direct Support Professionals have been tremendous through these uncertain times, and we are grateful for all that they are doing.

Regards,


Laura Hanley
Executive Director


Gerry Walsh
Board President