

22 April 2020

Dear people we support and families,

In the past few days, you may have read in the news that the COVID-19 outbreak has likely peaked in Ontario. This is good news for Ontarians, and positive feedback that the precautions we are taking in our communities are working. However, congregate settings and long-term care facilities are still of increased concern.

Last week, we received some good news for our staff. We know that many of our Direct Support Professionals who have families, have been working hard to juggle work and child care. The Government of Ontario updated their list of frontline workers who qualified for Emergency Child Care to include staff working in developmental services.

We continue to work with our staff to take every preventative measure available to us. As of yesterday, we had finalized our one-employer initiative. CLGW staff who were working for more than one employer were asked to choose one employer for the duration of the pandemic. This initiative significantly helped our efforts to limit staff to cross over. By the end of this week, our staff team will be limited to one location. We have been working diligently with our scheduling, adjusting teams to ensure that we have the appropriate support levels in place for each location. This was a significant undertaking, and necessary to limit the risk of spread.

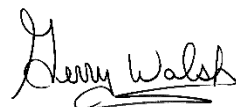
And lastly, thank you for all of your support with our Re-connecting Families fundraiser. We're happy to share that we have ordered the necessary tablets for each of our residences. Some of those tablets have already been received and are being prepped for distribution as you read this. We couldn't have achieved this feat without your support.

At present, all previous suspensions to service and access remain in effect.

We will continue to keep you informed of any new developments, and you can read the latest at: [clgw.ca/covid19](http://clgw.ca/covid19)

Regards,

  
**Laura Hanley**  
Executive Director

  
**Gerry Walsh**  
Board President