

21 July 2020

Dear people we support and families,

Last week, we shared with you the government's announcement around non-essential visitors.

In that letter, we shared that July 22 was the expected start date for indoor visits. To prepare us for this next phase, we have requested feedback and support from our staff to build clear guidelines to ensure the safety of everyone involved. At this time, we are still working on those guidelines. We will also involve our Lessening Restrictions Committee in this process.

We look forward to getting these guidelines in place as soon as we can, and we thank you for your patience with this process.

The government announcement also included the introduction of essential overnight absences (e.g. to a family home), considered necessary to maintain the health, wellness and safety, or any applicable legal rights, of a resident. We are also working on guidelines that will support moving this forward in the very near future.

We expect that these guidelines will continue to evolve over time. We appreciate your flexibility and attention as new information and new criteria is shared.

In our Lessening Restrictions - Phase I and guidelines we included the following:

All visitors must attest to having a negative COVID-19 test result, within the previous two weeks and subsequently not tested positive. CLGW is not responsible for providing the test.

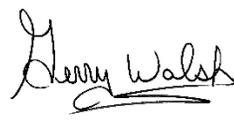
As a reminder, this attestation is no longer required.

You can read more about [MCCSS guidelines for visits here](#).

We will continue to keep you informed of any new developments, and you can read the latest at: clgw.ca/covid19

Regards,


Laura Hanley
Executive Director


Gerry Walsh
Board President