

19 October 2020

Dear people we support and families,

Today, we're sharing with you an update to [Lessening Restrictions – Phase 1](#).

This update now reflects indoor visits at the residence. These visits are available to family and friends of the person receiving residential support. These visits, along with continuing outdoor visits while the weather permits, can be very helpful towards the mental health of those living at the residence.

Please take a moment to review the rules and guidelines.

Indoor visits will be available starting Friday October 23, 2020.

At this time, indoor visits are being limited to just once per week.

For some of our residences, maintaining appropriate physical distancing during an indoor visit may not be possible. As such, we have worked to designate additional CLGW locations to host indoor visits.

When you call to schedule your indoor visit (at least 72 hours in advance), you will be informed if your visit is happening at the residence or at a designated CLGW location. Any special instructions will be given to you in advance of the visit.

Screening before and after your visit will still take place regardless of location. Remaining in the designated areas during the visit will still be in effect. Use of other areas of the location (i.e. washrooms) will remain prohibited.

Some Direct Support Professionals will be resuming one-to-one planning meetings with the people we support. Stay tuned if you're awaiting one of these planning sessions. These will also occur at a designated CLGW location.

While we are introducing Indoor Visits this week, we are closely monitoring COVID-19 impact in our community, and our surrounding communities. The Ministry of Children, Community and Social Services has released a helpful tool, explaining the varying levels of precautions a service provider may experience.

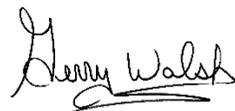
It's available here: <https://www.mcsc.gov.on.ca/en/mcsc/CongregateCare.aspx>

As of right now, service providers in Wellington County are in the Additional Precautions level. However, should our community's COVID-19 risk increase, we may be moved into Enhanced Precautions or Outbreak/Comprehensive Precautions. In both of these levels, a number of restrictions will be re-instated on the people we support and our services, which could include suspension of recreational outings, non-essential indoor visits, and more.

We will continue to keep you informed of any new developments, and you can read the latest at: clgw.ca/covid19

Regards,


Laura Hanley
Executive Director


Gerry Walsh
Board President