

1 June 2020

Dear Fashion Gala ticket holder,

I hope that you and your family are well, healthy and safe.

Each year, we host a wonderful group of fashionistas, hopeful to see Spring fashion trends while raising important funds for Community Living Guelph Wellington. We are tremendously grateful for your dedication, support, and love of the Spring Fashion Gala.

Given that this year was our 40<sup>th</sup> Gala, as well as CLGW's 65<sup>th</sup> anniversary, we were really excited for a great event. This year was going to be special.

Our Fashion Gala committee has been on the lookout for a crystal ball, to help us learn what the future might hold in 2020. But, we just haven't managed to find one.

Unfortunately, we are formally cancelling our 2020 Spring Fashion Gala.

The reality of the Gala is that it takes months of planning and coordinating with phenomenal businesses, community groups, and people. We're grateful for the amazing clothiers and fashion providers who invite us into their stores to get a sneak peek at their upcoming fashion line, and who give us the honour to showcase their garments. We're thankful for the fantastic stylists and aestheticians (and the models who masterfully step in for last minute touchups) who put their heart and soul into ensuring our models look their finest. We're humbled by the talents of Expressions by DSK, who shares their time, talents, and passion with our Fashion Gala models week over week, to prepare them for their 15 minutes on the runway. And of course, we owe a debt of gratitude to our models and volunteers, who are the life force of our event. Without all of these, our Gala wouldn't be what it is.

It is in the best interest of everyone involved, that we take our time before we bring together more than 300 people to celebrate our community, the talents of all of the people who make this Gala what it is, and fashion.

We are hopeful that we will be back on the runway in 2021, and will share a date with you as soon as we have it.

**On the following page, you will find instructions regarding your ticket purchase.**

On behalf of the Fashion Gala committee, thank you so much for your continued support. We hope to see you soon,

**Annie Knight**

Marketing & Development Lead  
Fashion Gala Committee Chair  
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## Please read the following details carefully.

As a present ticket holder, we are offering two options for your ticket purchase:

1. You may request a full refund for your ticket purchase(s).
2. You may transfer your ticket value to CLGW as a charitable donation, to which you will receive a 2020 charitable tax receipt.

You can indicate your choice online at: <https://www.surveymonkey.com/r/GalaTicketHolder>

Alternatively, you may call or email Minerva Sanchez to indicate your choice. Her contact information is: [minervasanchez@clgw.ca](mailto:minervasanchez@clgw.ca) or 226-314-0829.

Unfortunately, we cannot hold over any ticket purchases for future events.

We understand that in some cases, someone may have purchased a ticket on your behalf. While you may indicate your choice for your ticket purchase, refunds will be issued to the person who made payment to CLGW. Should you choose a refund, it is your and the payee's responsibility to arrange the transfer of monies.

For those who made a purchase on behalf of a group, we will only release refunds for those who have indicated their choice. As the person who made payment on behalf of others, you may call or email with those details on behalf of the ticket holder. If there is a conflict in choice, because the ticket holder has submitted their choice on their own, we will contact both of you to determine the best way forward.

If you made a payment through the Eventbrite platform, your refund will be returned through that payment method. Eventbrite refunds will begin processing by CLGW within 3-business days of indicating your choice.

All other payments (cheque, cash, debit and credit) will be refunded by cheque and mailed to you. Once you indicate your choice, it may take up to 30 days for you to receive your cheque.

Charitable tax receipts can be emailed or mailed to you, depending on the contact information you provide. Email will be the default method. Charitable tax receipts will be sent out at the beginning of 2021 or sooner.

Should you not indicate your choice by August 31<sup>st</sup>, 2020, we will retain your payment and default your purchase. No charitable tax receipt or refund will be issued.